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| Job Band – H09Hotel Level – 5, 4, 3, 2 | Department – F&BReports to – Asst. Restaurant Manager  |

Welcome to ABC HOTEL. Now that you’re part of our family, let’s explain the role you will play.

## What’s the job?

## Great restaurant memories come from many places. The sights, sounds, scents and as importantly the food. As Cook / Commis Chef, your passion for presentation and dedication to delivering flavour will complete each guest’s experience. By taking pride in your workspace, keeping your standards high, and giving our menu the benefit of your expertise, you’ll create some of our guests’ most lasting memories

## Your day-to-day

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| * Make each meal a feast for the eyes and treat for the taste buds. With your own signature flare, you’ll turn our high standards into memorable meals for every guest
* Own your kitchen – keep on top of supplies and equipment, and minimise waste
* Tell your supervisor or duty manager about any unsafe equipment, low supplies or safety incidents
* Help create a safe space by following our safety procedures and wearing necessary protective equipment
 | * Be cleaner than clean – meet or exceed local cleanliness and hygiene laws
* Help with washing up and other kitchen duties when needed
* Give guests a better experience by helping with any queries or advice
* Wear your uniform with pride
* Take on other ad-hoc duties when the whole team needs to pull together
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## What we need from you

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| * Strong – sometimes you’ll need to lift, push and pull big objects up to 50lbs (23 kg). This can involve bending and kneeling
* Literate – you’ll need a good grasp of reading, writing and basic maths
* Flexible – night, weekend and holiday shifts are all part of the job
 | * Compliant – as well as meeting local laws on food handling and serving alcohol, you’ll be above the minimum age required and fluent in the local language
* Articulate – a great communicator, you’ll be warm, welcoming and easy to talk to
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## How do I deliver this?

We genuinely care about people and we show this through living out our promise of True Hospitality each and every day. It’s what connects every colleague in all ABC HOTEL® hotels.

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| Each ABC HOTEL® hotel brand delivers True Hospitality in their own way, and at the heart of it all are specific, core service skills.* True Attitude: being caring, wanting to make a positive difference, and building genuine connections with guests
* True Confidence: having the knowledge and skills to perform your role, and giving guests the confidence that they can trust you, to help and support them during their stay
* True Listening: focusing on what your guest is saying, picking up on body language that is often overlooked, and understanding what the guest wants and needs
* True Responsiveness: is about providing guests with what they need, and doing so in a timely and caring manner
 | There’s so much more to the job than we can capture here. It’s simply about creating great experiences, doing the right thing and understanding people. |

The statements in this job description are intended to represent the key duties and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.

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| Employee Name (Print) |  | Employee Signature |  | Date |